

DATA PROTECTION AND PRIVACY POLICY

UPDATED NOVEMBER 2016

As a key provider in Peru's moving industry, Express Transports, S.A. is committed to complete confidentiality regarding customer data. To ensure the best possible service to our clients, we adhere to the following principles to safeguard their security and confidentiality.

1. PERSONAL DATA COLLECTED:

Express Transports collects the following data from its customers:

- a. Identifying information: name, address, telephone number, e-mail, occupation.
- b. Shipment information: volume and weight of goods to be shipped, lading list of items, pick-up and destination addresses, dates and places of storage.
- c. Legal information: copies of passports and visas, customs declarations, insurance forms, import or export franchise documents.

These data may be collected by mail, phone, or pre-move survey.

2. PRIVACY POLICY:

Express Transports has a policy of strict confidentiality regarding customer data. Under no circumstances shall we disclose, sell, or otherwise share said data with a third party outside of our supply chain, except when forced to do so in compliance with a legal or judicial order.

If, at certain points in the moving process, it should become necessary for us to share client information with our subcontractors (freight forwarders, packers, warehouses, etc.), we shall do so solely with the aim of providing those services which the client has contracted, and for the administrative, operational, and commercial activities involved therein. What's more, those subcontractors will make the same efforts to guarantee client confidentiality as Express Transports itself.

All our staff are trained in the proper handling of customer data, as well as governed by a strict policy of company ethics.

3. STORAGE OF AND ACCESS TO PERSONAL DATA

All personal data collected by Express Transports are stored on a secure server, with no access outside the company. This server does not use cookies or any other mode of automatically retaining said information.

Should the need arise for the client to change or cancel his or her data, or to revoke consent for their use, Express Transports shall make every effort to ensure the customer's identity before granting access.